



POLICE  
CREDIT  
UNION

Te Uniana Whakanama Pirihimana

## BLUENOTES

Issue 73  
June 2019

## UPDATE FROM OUR CHIEF EXECUTIVE



Thank you to all our members that participated in our annual member survey. Surveys continue to be an important tool for your Credit Union to understand what is going well for members and where there are opportunities for us to do things better.

**After such great results last year, we again sent the survey electronically to members and again received over 2,500 responses. The results show 90% of respondents rated the overall service you receive as either excellent or very good. We are now analysing the comments and feedback and will share this with you in August's Bluenotes.**

We have recently had to review all the identification we hold on file for individual members as per the Anti-Money Laundering and Countering the Financing of Terrorism Act. In order to comply with the legislation, we, just like your bank, need to ensure we hold current identification for all our members before we can offer any new services or products or even before we complete a transfer of money or reset of your password. Our team will be asking you to provide updated identification, if required, next time you contact us. I can appreciate that it's frustrating, but as the Police Credit Union we simply must be complying with all our legal requirements. I thank you in advance for your assistance.

Whilst talking about legislation, please note our Special General Meeting on Monday 17th June to consider whether

the Credit Union should incorporate and the proposed new Rules. More information including the proposed new rules is on our website.

It's also time for our Board Election process to kick off. This year we have two Director positions contestable.

**The strength of a member owned organisation is that you, our members, can nominate and vote for Directors to our Board - giving you a real say in how your Credit Union is governed.**

Further information on the Board Elections is in this issue or on our website.

As always, should you have any comments, please contact me direct on 04 471 4850 or [helen.hatchard@policecu.org.nz](mailto:helen.hatchard@policecu.org.nz).

**Take care,  
Helen**

### Special General Meeting

#### CALLING ALL MEMBERS:

Monday  
17th June 2019  
5pm

Level 11  
57 Willis Street  
Wellington

See inside for more information.

## THE RISK OF AFTERPAY SCHEMES

Afterpay and similar companies have seen massive growth in New Zealand by providing customers with the convenience of buying now and paying later.

There are several different providers, but they all work in the same way - you get the goods in-store or online immediately and pay it off in smaller instalments over a few weeks. There are no interest charges like a credit card or store card, but there are penalties for missing payments.

On the face of it, the short-term instalment payment is desirable for many reasons, but a Commerce Commission spokesperson says there's

potential to cause consumer harm by allowing some to become financially overcommitted and liable to paying late fees.

The Commission for Financial Capability agrees, saying it can be a "slippery slope into debt" for those unable to meet the repayment schedules. The more purchases you make, the more payments you have to manage which can easily get you into financial strife. This is a very possible scenario if you are managing multiple payments when an unexpected bill arrives that you haven't got savings to cover.

**Afterpay can simply be another way to get in to unaffordable debt.**

**Stay safe out there!**

**Talk soon . . .**

**Money Penny**

## DIRECTOR ELECTION

Do you know someone who would be keen to contribute to the future success of the Police Credit Union? If so, please talk to them about being nominated.

The Police Credit Union's Board has previously consisted of 8 Directors and 3 Trustees. This year, due to legislation changes, Trustee positions will no longer exist. This means there will be 2 Director positions contestable.

Directors are elected for a 3 year term and retiring directors may be re-elected. This year the retiring directors are:

- Lane Todd (Trustee and Director)
- Luke Shadbolt (Director)
- Stuart Mangnall (Director)

Lane Todd and Luke Shadbolt have indicated they intend to stand for re-election.

Stuart Mangnall has indicated he will not be

seeking re-election and will retire from the Board in October 2019.

In accordance with Rule 7, the Police Credit Union calls for nominations for 2 Director positions.

### **Nominations**

Are due by **4pm on Friday 28 June 2019.**

**Nomination forms, the Position Description and the Candidate Guide are available from:**

- the Police Credit Union website [policecu.org.nz](http://policecu.org.nz)
- the Returning Officer Amy Linwood on **0800 429 000** or [amy.linwood@policecu.org.nz](mailto:amy.linwood@policecu.org.nz).

If you have questions about the process please contact the Returning Officer.

## 2019 SCHOLARSHIPS

Each year we award 60 scholarships to members to assist with increasing their financial well-being.



**Toby Gualter**

Son of a retired Police Officer

“In March I competed in the under 20 Juniors at the World Cross Country Championships in Denmark. It was an amazing experience. My goal was top 100 and I placed 84th out of 120 world class runners. The course was tough and really tested me as a runner. It was described as one of the toughest world cross country courses ever.

It’s surreal to know how far I’ve come in such a short time and I will only continue to progress. Thank you to my coach, the training squad, my parents and the Police Credit Union for helping and supporting me.”

## SPECIAL GENERAL MEETING

The Special General Meeting is for members to vote on the incorporation of the Credit Union due to the amendments to the Friendly Societies and Credit Union Act and amended rules.

The amended rules address the new legislative requirements, along with the proposed changes to the Board structure with the removal of Trustees.

Proxy voting is available.

You can obtain an advance copy of the rules by calling 0800 429 000 or go to [policecu.org.nz](http://policecu.org.nz) for more information.

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Normal lending criteria and a \$100 establishment fee applies to all new loans.

# ONLINE MEMBER SURVEY

Thank you to everyone who completed our online survey in April.

Everyone who completed the survey went into the draw to win an iPad Mini. The lucky winner was Michael Ganley from Whangarei. Michael was thrilled with the win and told us that it was the first time he'd won anything.

"I don't mind taking a few moments of my time to complete the survey as the Police Credit Union are always good to deal with and help out when needed. Winning the iPad was just a bonus!"

Keep an eye out for our full results in August Bluenotes, where we'll share the insights and actions we are taking based on your feedback from the survey.

## INTEREST RATES ON SAVINGS ACCOUNTS

As at 1 June 2019

### Term Deposits

| 3 months   | 4 months   | 5 months   | 6 months   | 7 months   | 8 months   | 9 months   | 12 months  | 18 months  | 24 months  |
|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| 2.65% p.a. | 2.80% p.a. | 2.80% p.a. | 3.30% p.a. | 3.30% p.a. | 3.30% p.a. | 3.30% p.a. | 3.20% p.a. | 3.20% p.a. | 3.20% p.a. |

Interest can be paid out monthly, quarterly or six monthly.

Interest on Term Deposits 12 months or longer can be compounded quarterly, six monthly or annually.

On maturity, Term Deposits can be reinvested, paid into your Credit Union account or paid out to an external bank account.

### Savings

| Balance | Bonus Saver  | Future Saver   | Achiever Saver | Christmas Club |
|---------|--|--|----------------|----------------|
| \$1+    | 2.15% p.a.*<br>Includes bonus interest of 1.15% p.a. | 2.25% p.a.*<br>Includes bonus interest of 1.25% p.a. | 1.00% p.a.     | 1.25% p.a.     |

Interest is calculated daily and paid monthly.

\*By depositing at least \$20 per calendar month, with no withdrawals in the calendar month, you will earn bonus interest on your total daily balance.

All interest rates are subject to change without notice.



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**POLICE HELPING POLICE**

Copies of our Terms and Conditions and Product Disclosure Statement are available from the Police Credit Union. These can be viewed at [policecu.org.nz](http://policecu.org.nz) or by calling 0800 429 000. Police Credit Union is not a registered bank